



Scanmarket/Unit4 is looking for a service minded junior consultant with excellent communication skills

Are you looking for a chance to work with a range of global companies? Can you support Scanmarket users and help them facilitate their procurement process? Would you like to join our highly professional and energetic young consultant team?

Then we have the right job for you!

The Role:

The role offers excellent growth opportunities and will be a perfect fit for a results-driven, service minded and hands-on consultant. As a consultant at Scanmarket, your goal will be to provide excellent service and maintain a high level of efficiency to meet our clients' expectations. You will be involved in support, training, consultancy, and various administrative tasks.

Key Responsibilities:

- Answer incoming support requests and calls from Scanmarket users and provide guidance and technical expertise
- Handle various support from suppliers participating in eSourcing events on the Scanmarket platform
- Analyse and resolve issues and take appropriate action
- Provide training for suppliers in terms of system use and best practice
- Support Customer Success, Consultancy and Sales with various tasks such as user account administration, presentation material, creation of quick guides, and workshop preparation

We offer you:

- An ample opportunity for you to kickstart your career in a global and changing environment
- The unique opportunity to work closely with organizations worldwide
- Being a part of a welcoming and result-oriented consultant team characterized by an informal tone
- Excellent work-life balance with the option to work remote

- The opportunity to become an expert in our Source-to-contract platform that is utilized by procurement organization worldwide

Your profile:

As Communication is paramount for a consultant at Scanmarket, we expect you to amaze us with your communication skills and your oral/written English proficiency. Additional languages such as French, German, Chinese, Spanish etc. are a plus.

The successful candidate will also have the following qualifications and traits:

- Outgoing and persistent and enjoy dealing with our customers
- Can engage with users on all levels, understanding their situation
- Meticulous approach to work, attention to details and capable of meeting high standards
- Strong problem-solving skills and ability to work under pressure
- Maintain customer focus while troubleshooting and solving issues
- Possess a flexible attitude and work as a team player
- Have excellent time management skills and can make decisions quickly

The Practicalities:

- Workplace: Our Danish office in Solbjerg close to Aarhus or from home (hybrid)
- Travel days: up to 5 days yearly
- Application: Please send your application and CV in English to People and Culture Manager, Jane Schumann; jasc@scanmarket.com with cc to Senior Director of Consultancy; Mille Albæk Høst map@scanmarket.com as soon as possible. Interviews are held continuously. For questions or further details regarding the position, please call Jane at +45 4268 2800 or Mille at +45 40500693.

About Scanmarket

Scanmarket is a source-to-contract software provider that develops advanced functionalities in an effortless design. Originating from the needs of the end user, Scanmarket's S2C solution is attuned to meet the needs of the procurement professional. We are an energetic team across our offices in Denmark, USA, United Kingdom, The Netherlands, Switzerland, and Germany. You can read more about us on: www.scanmarket.com.

About Unit4

As of June 1, 2022, Scanmarket has been acquired by Unit4, a leader in enterprise cloud applications for mid-market people-centric organizations. With Scanmarket onboard Unit4 provides organizations with a unified Source-to-Pay journey, building on its existing ERP and Procure-to-Pay (P2) offerings. This enables customers to gain deeper insight into their spend and to manage suppliers and contracts better with an enhanced customer experience. Please, find more information on www.unit4.com.